

KY RIVER FoothILLS DEVELOPMENT COUNCIL, INC.
WINCHESTER TO LEXINGTON, KY
JOB ACCESS/REVERSE COMMUTE (JARC) SERVICE
INFORMATION SHEET

In a partnership between KY River Foothills and the KY Office of Transportation Delivery, a preset route is established to assist employees in getting to their workplace. The primary contact is KY River Foothill's Transportation Department (Foothills). The route is preset and established by Foothills. The route begins at the Winchester Wal-Mart in a prearranged parking area. The route is displayed in the buses, on the website (<http://www.foothillscap.org/>) and available in print. Any changes in the route will require a 30 day notice to the riders.

Monthly Fee

Riders on the JARC Service will pay \$40 per month. The \$40 is due by the fifth working day of each month. If a person does not make that payment on time, they will need to contact the Foothill's staff to confirm that a seat will be available for them. This will require a 48 hour notice (two working days). The \$40 will be expected the day they return to the bus and only cover the rest of the month. There will not be a refund for unused days. There will not be an extra charge for months with more than 20 working days included. Riders can cease to ride at anytime.

Ridership

Riders will be asked to complete a registration form to be kept on hand. They will complete a new registration form each July. It is important that staff have contact information for the riders, as well as their emergency contacts. Foothills is committed to providing a 30 day notice for any changes to the route costs or schedule. Foothills' participation is contingent upon funding from KY Office of Transportation Delivery.

Daily Needs

If you miss the bus in the mornings, please contact dispatch if you plan to ride back in the evening. If you have a large item you need to transport, please ask Foothills staff prior to bringing it on board. The deciding factor will be how the item can be secured without affecting other riders. The buses are not currently fit for bicycles.

Inclement Weather

During inclement weather, mostly winter months, the decision to run the route will follow the decision of the Clark Co. School System. The decision is made each day by 5:30 am. The information is broadcast on TV and radio stations. When severe weather develops during the middle of the day, all riders will be contacted by dispatch or they can contact dispatch if their employer is going to dismiss early. Every attempt will be made to bring riders back to Winchester as planned.

Holidays

Foothills will observe the following holiday schedule for 2010:

January 1, 2010	November 25, 2010
January 18, 2010	November 26, 2010
February 15, 2010	December 23, 2010
May 31, 2010	December 24, 2010
July 5, 2010	December 30, 2010
September 6, 2010	December 31, 2010

Suggestions/Complaints

Riders are encouraged to let Foothills know how the routes are working and if there are suggestions for improving the routes. They can be addressed by calling dispatch or by e-mail to David Sowder, Transportation Director, dsowder@foothillscap.org or Melissa Gross, Program Developer, mgross@foothillscap.org.

KY RIVER FoothILLS DISPATCH
859-744-3900, 800-819-7083